# NEBRASKA ENHANCED WIRELESS 911 ADVISORY BOARD MEETING

Nebraska Public Service Commission The Atrium, 1200 N Street Lincoln, Nebraska August 13, 2004 10:00 a.m. – 4:00 p.m.

The Enhanced Wireless 911 Advisory Board met on August 13, 2004 at the Nebraska Public Service Commission, in the Commission Library.

There being a quorum present, the meeting was called to order at 10:05 A.M.

The following Committee members were present:

Director Kara Thielen
Mark Masterton
Angela Melton (By Phone)
Bob Howard
Kevin Hergott
Bill McCarty
Mark McCue
Issac Brown
Gary McLaughlin
Lynn Marshall

Chairman Mark Masterton opened the meeting with roll call; those being present are listed above. Others present during portions of the meeting were representatives from Alltel, Fremont 911, and Lincoln/Lancaster 911.

## **Approval of Meeting Minutes**

Kevin Hergott motioned to approve the meeting minutes from April 24, 2004. Seconded by Issac Brown. Motion carries by voice vote.

#### **Public Forum** – 15 minutes

There was no one from the Public to present any business during the Public Forum.

# Review of Funding Requests (Fremont PD / Dodge County 911, Lancaster County 911)

Director Thielen distributed handouts regarding the request from Fremont PD / Dodge County. Shelly Holzerland was present to discuss the request with the Advisory Board. The documents contained a letter from Fremont 911 that stated the request, indicated the

status of the trunks at each PSAP and identified the call load of wireless calls that both PSAPs had been receiving. The total cost of the upgrade request for Fremont Police was in the amount of \$70,108.14 and the requested amount for the Dodge County PSAP was in the amount of \$46,007.72.

After review of the costs presented, the Fremont PD request was approved on a motion by Kevin Hergott and was seconded by Neil Miller for the amount of \$66,291.42. Motion carried by voice vote.

After review and much discussion, the Dodge County request, for the amount of \$46,007.72, was tabled on a motion made by Kevin Hergott and seconded by Bill McCarty. The motion to table the Dodge County request was passed on a voice vote and was placed on the agenda for later discussion during the meeting.

The Lancaster County request will be reviewed later in the meeting when Lincoln/Lancaster 911 representatives could be present to represent the request before the Board.

Kevin Hergott had discussion as to his thinking that there was a previous approval by the board that the fund would not fund more then one PSAP per County. More discussion was had that there was not anything in the previous years meeting minutes and that it may have been discussed, but it was not ever voted on. Thielen added that in the beginning that was discussed, but in the whole scheme of things it did not make sense, that it would only delay the response time. That is PSAP A answered all the wireless 911 calls and the dispatcher would have to end of transferring it to PSAP B, what is gained? The only thing gained is the amount of time, time that is wasted that could be used to send emergency help to the caller. Also for Phase II, if the call has to be transferred, the PSAP will still need to be equipped with the necessary equipment to take that call, then why not have that call go directly there?

Hergott would like to discuss at our next meeting, guidelines that need to be developed on how we determine what is eligible for cost recovery.

## **Review of Phase 1 Workshop**

Director Thielen gave a report on the Phase I Workshop that was held at the Commission for the discussion of statewide Phase 1 coverage. The Workshop was represented by PSAPs that are currently Phase I as well as those that are at Phase 0. It is the goal of the Public Service Commission to have a solution that will provide Phase I capabilities for every wireless 911 call made on any wireless system in Nebraska. With the willingness of Phase I PSAPs to receive and route wireless 911 calls; the capability to manage the information received from Wireless 911 calls will be expanded to include all counties in Nebraska.

## Newsletter

Director Thielen advised that a monthly newsletter is being published and provided to all PSAPs and Wireless Service providers. There have been 2 newsletters that have been sent out, June and July volumes, via email and mail to those without an email address.

# **Project Locate**

Project Locate is a nation-wide program supported by APCO International with the intentions to heighten cell phone users to provide vital information, such as their location, their cell number and what is the emergency they are reporting. The E 911 Wireless Department at the Public Service Commission has received 15,000 cards to distribute to PSAPs across Nebraska. The Department started distributing cards on the west side of the state and has sent out cards as far east as Buffalo County. Director Thielen has requested a total of 100,000 cards for distribution. They will be distributed to the remaining PSAPs when more cards become available.

# Wireless 911 Surcharge

A resolution was distributed for the Advisory Board to review and decide if they wanted to sign this document to recommend to the Commissioner from the board. The Resolution recommends that the Nebraska Public Service Commission seek legislation to increase the Wireless Enhanced 911 Surcharge beyond the current cap of .50 / cell phone. Director Thielen addressed that the specifics will be hammered out if we do in fact seek to change the current legislation. We will then have more financial data to determine the exact cap amount.

Break for Lunch

#### Lincoln/Lancaster request for Funding

The Lincoln/ Lancaster 911 Request for Funding was discussed with Julie Righter and staff present to answer questions concerning the equipment and costs associated with the upgrades. After discussion of the equipment upgrade it was decided the request fell in the parameters that was approved for Douglas County. On a motion by, Kevin Hergott and second by Neil Miller, the amount of \$236,749.00 was approved by voice vote.

# Review of RFP (Request For Proposal) Responses

Director Thielen told the Board there were 9 RFPs submitted to the Commission. Director Thielen gave an overview of the RFP scoring process and passed out the documents used for this process with a scoring matrix to show how complex and tedious the process was. The scoring chart included in the packet gave the Board an idea of the scoring used to determine the Vendors of Choice to be sent to the Commissioners for approval. Director Thielen talked about the point values of each of the 8 criteria used for the scoring. None of the RFPs were scored for cost until all proposals had been scored by the other seven criteria points. The Proposal needed to score 75 points or better to be to be recommeneded to the Advisory Board and Commission. At this time, Board Member Neil Miller, announced the Vendors of Choice by alphabetical order. Those being as follows:

Alltel / Plant, Contact One, GeoComm, GIS Workshop, Platte Valley / TCI / GeoComm, Qwest / Positron.

#### **Discussion of Phase II Plan**

Director Thielen discussed the Phase II Rollout with the idea that we need to keep in mind there will be many factors determining the sequence of Phase II implementation. Funding the project obviously depends upon recovery costs, PSAP/Vendor cost and the ongoing reoccurring cost to keep the wireless costs in check. Also the plan is to have beta sites to help identify issues that may need to be resolved before implementing Phase II at other PSAPs.

## **Dodge County Motion**

The motion to deny Dodge County for approval of funds for equipment upgrades made by Kevin Hergott and second by Mark McCue was voted on and was defeated by voice vote.

On a new motion by Kevin Hergott and second by Gary McLaughlin, to approve funding for wireless trunks it was bought to voice vote and then a roll call vote to determine the outcome of the motion. The vote was as follows:

Neil Miller voting Nay
Issac Brown voting Nay
Mark McCue voting Aye
Bill McCarty voting Nay
Gary McLaughlin voting Aye
Kevin Hergott voting Aye
Chairman Mark Masterton voting Nay

Vote count 3 Ayes – 4 Nays

Meeting Minutes from August 13, 2004 Advisory Board.

Motion was defeated.

The meeting was adjourned by mutual consent @ 2:58 P.M.